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## **Alameda County Water District Now Offers More Payment Choices for Customers – Online Enrollment Now Available**

**Fremont, Calif.** — To provide water customers with easy access and more options to view their bills and make payments, Alameda County Water District launched an upgraded online billing and payment system on July 9. Customers can now choose from a variety of new and improved payment options, including online payment enrollment, updated AutoPay options, payment by debit or credit card, and paperless billing, all without fees.

The upgraded system brings a user-friendly online payment portal enabling customers to view and pay bills, schedule one-time and automatic payments, securely store payment information for later use, review up to 24 months of past bills (as they become available) and enroll in paperless billing to receive an e-Bill.

E-bill customers will receive email notifications when the bill is ready to view, just before the due date and when a scheduled payment is pending.

Customers are encouraged to create an account; however, it is not necessary to make a payment. Customers enrolled in previous AutoPay and e-Bill programs will have to re-enroll in the new upgraded system in order to continue using these services. The enrollment process is quick and easy, and instructions will be provided with upcoming water bills.

“We’re pleased to be able to offer these new and improved payment options for the ease and convenience of our customers,” said Paul Sethy, Board President. “We encourage our customers to give the upgraded system a try, and consider going paperless with us!”

Visit the District’s website at [www.acwd.org](http://www.acwd.org) for more information and to access the upgraded payment portal.

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