

FOR IMMEDIATE RELEASE: November 29, 2018
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Alameda County Water District Workshop to Present New Metering Technology

Fremont, Calif. — The Alameda County Water District’s Board of Directors will host a workshop on Thursday, December 6, 2018 at 4 p.m. at its headquarters in Fremont. During this workshop, the Board of Directors will receive an update on the Advanced Metering Infrastructure (AMI) project. Topics covered will include a review of AMI technology options, project costs, and next steps. This will be an opportunity for ACWD customers to learn about the benefits of AMI, which will allow ACWD to efficiently provide detailed water consumption data to customers.

The AMI project will keep water flowing to customers throughout the District in a safe, reliable, and sustainable fashion by allowing water meters to be read remotely, with hourly water consumption data transmitted directly to the District’s billing systems rather than collecting readings by hand every two months. This new metering system will enable customers to access a user-friendly web portal, providing an improved experience that also allows customers to monitor and analyze their own water consumption.

“I am a great supporter of adopting technology particularly when it increases customers’ options for understanding and making choices about their water use,” said ACWD Board President Paul Sethy. “Convenient access to data is one of several benefits offered by AMI, including conservation, efficiency and improved customer engagement,” he added.

This project will be executed in three phases over five years: Phase I (2018-2019): planning and preliminary design; Phase II (2019-2020): Proof of Concept installation and evaluation; and Phase III (2020-2022): deployment and installation of AMI technology.

As the project advances, customers will receive direct communications from ACWD to include meter upgrade timelines and additional information. To learn more about the program visit, www.acwd.org/AMI.

PRESS RELEASE



Date: Thursday, December 6, 2018
Time: 4 p.m.
Location: Alameda County Water District Headquarters
43885 S. Grimmer Boulevard
Fremont, CA 94538
Multipurpose Room

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For over 100 years, the Alameda County Water District has supplied water to the residents and businesses of southern Alameda County. ACWD supplies drinking water to the more than 356,000 people living in the cities of Fremont, Newark and Union City. For more information, please visit www.acwd.org.