MULTI-FAMILY RESIDENTIAL
ULTRA-HIGH EFFICIENCY TOILET REBATE

Receive $70 for each toilet replaced with a new ultra-high efficiency toilet!

Alameda County Water District (ACWD) offers multi-family residential property owner customers a rebate of $70 per toilet for replacing higher volume toilets (equal to 1.6 gallons per flush – GPF or greater) with Ultra-High Efficiency Toilets (UHETs) at their site.

- UHETs have a flush volume of 1.1 GPF or less.
- Only UHETs with a Maximum Performance (MaP test) rating of 350 grams or better qualify.
- The new toilets selected for installation must be WaterSense compliant.

HOW TO PARTICIPATE:

1. CONTACT (IMPORTANT!) – Contact ACWD’s Water Conservation Team at 510-668-4218 or water.cons@acwd.com to express interest and ensure funding is available for your project.

2. PRE-APPROVAL – Complete a pre-approval questionnaire about your site. See last page for sample questionnaire. This step must be done BEFORE the purchase or installation of new UHETs. If approved, ACWD will provide a pre-approval code and rebate application.

3. INSTALL – A licensed plumber can now replace your inefficient toilets (1.6 GPF or greater) with qualifying UHETs. If installation will be done by an in-house plumber, please let ACWD know. The plumber/installer should be licensed by the State of California. Have the plumber fill out the bottom portion of the rebate application.

4. SUBMIT – Fill out the entire application and submit all required application materials to ACWD for review. Please attach a copy of the purchase order/receipt showing that the work has been completed. ACWD requests that photos of the existing toilets and new toilets be taken and submitted as part of the requirement materials. For large projects (over 20 toilets) customer must take pre-and post-installation photos of at least 10% of existing and new toilets. Required documents include: 1) a completed application, 2) a copy of the purchase order/receipt(s), 3) photos of old and new toilets taken during the installation (for all toilets or at least 10% of total toilets replaced if >20 toilets are replaced), and 4) a W-9 tax form.

5. REBATE – If all rebate terms and conditions are met, ACWD will issue a rebate check within four to six weeks.

PLEASE NOTE:
- Only multi-family residential property owner customers qualify for this rebate program.
- This program replaces higher volume toilets (1.6 GPF or greater) ONLY.
Only the purchase of new ultra-high efficiency toilets, installed by a licensed plumber, qualify for a rebate. **Installation must be completed within 90 days of approval** or we may not be able to guarantee rebate fund availability.

- Pre-approval by ACWD is required to be eligible for a rebate.
- Rebates may be considered taxable income; ACWD requires that a completed W-9 be on file before an application can be approved. Please consult with your tax accountant to determine what impact this may have on your tax situation.
- Old toilets must be recycled and/or disposed of properly.

**RESOURCES:**

- Maximum Performance (MaP test): For information about performance testing and to view the most up to date list of tested fixtures that meet the 350 gram requirement: [http://www.map-testing.com/](http://www.map-testing.com/)
- EPA’s WaterSense program: [https://www.epa.gov/watersense/about-watersense](https://www.epa.gov/watersense/about-watersense)
- EPA’s WaterSense compliance criteria for residential Tank-Type Toilets: [https://www.epa.gov/watersense/residential-toilets](https://www.epa.gov/watersense/residential-toilets)

**Questions?**

*Contact the ACWD Water Conservation Team at (510) 668-4218 or water.cons@acwd.com*
Please complete and submit the following questionnaire **BEFORE** purchasing new Ultra-High Efficiency Toilets. These questions will help ACWD determine whether your project is eligible for this rebate program. Depending on your responses, ACWD may have additional questions.

1. Site Name:
2. Site Address:
3. ACWD Water Account Number:
4. Year multi-family complex was built:
5. Number of units:
6. Total number of bathroom sinks in the complex and average estimated flow rates of existing sinks:
7. Total number of kitchen sinks in the complex and average estimated flow rates of existing sinks:
8. Total number of showers in the complex and average estimated flow rates of existing showerheads:
9. Total number of toilets in the complex and estimated flow rates of existing toilets:
10. How were the estimated flow rates for the above fixtures determined (e.g. on-site survey)?
11. Estimated flow rates of toilets being replaced:
12. Flow rates of the new toilets to be installed:
13. New toilets make and model:
14. Is the new toilet make and model WaterSense certified?
   a. **NOTE:** Toilet must be WaterSense certified and have a MaP test rating of 350 grams to qualify
15. Average number of residents per unit:
16. Number of each type of unit (ex. 45 units—1 bed/1bath, 30 units—2bed/1bath., etc.):
17. Estimated overall cost of the project:
18. Have any portions of the project already started?
19. The scheduled time and date of the completion of the project:
20. Does this project include upgrades to other water using fixtures in addition to toilets?