



43885 SOUTH GRIMMER BOULEVARD • FREMONT, CALIFORNIA 94538
(510) 668-4200 • FAX (510) 770-1793 • www.acwd.org

April 5, 2021

Dear Resident:

Subject: Update on the Main Renewal – Souza Avenue and Concord Street Project, ACWD Job 21191

Alameda County Water District (ACWD) appreciates your continued understanding and cooperation as work on the Main Renewal – Souza Avenue and Concord Street Project (Project) continues. As a valued ACWD customer, we want to keep you informed, and provide you with a brief update on the status of this important Project.

While significant progress has been made on this Project to provide important water system improvements in your area, the project construction schedule has been impacted by circumstances such as unforeseen utility conflicts and material supply chain interruptions attributed to the ongoing COVID-19 pandemic. Having now resolved these issues, we are moving forward to complete the remaining work. ACWD's contractor, Teichert Construction (Contractor), will resume their work in April and is expected to complete the Project by the end of August 2021. Most work will continue to take place Monday through Friday, 8:00 a.m. through 4:30 p.m., although some after-hours, weekend, and night work may still occur.

ACWD understands that large construction projects like this can be disruptive, and we will continue to implement measures to minimize impacts to the surrounding community. These measures include careful planning for traffic controls in coordination with the City of Newark, measures to ensure compliance with all applicable public health orders, and special design and construction methods to minimize water service outages for our customers. Not all residents will experience water service interruptions. Should your residence be scheduled for a planned outage, you will be provided 24 hours advance notification.

Please refer to the Project website address for additional project updates, information, schedule, Main Renewal Program frequently asked questions, and the project fact sheet at: www.acwd.org/SouzaConcordProject

For questions during construction, you may contact the following individuals:

- Teichert Construction Contact: Dan Duncan, Project Manager, at (925) 621-5716, or DDuncan@teichert.com
- Alameda County Water District: Sharene Gonzales, Public Affairs Supervisor, at (510) 668-4208, or sharene.gonzales@acwd.com (business hours)
- Alameda County Water District: Andrea Bautista, Project Engineer, at (510) 668-4488, or andrea.bautista@acwd.com (business hours)

Thank you for your understanding, cooperation and patience as we complete these critical improvements that benefit our community.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ed Stevenson", written over a horizontal line.

Ed Stevenson
Manager of Engineering and Technology Services