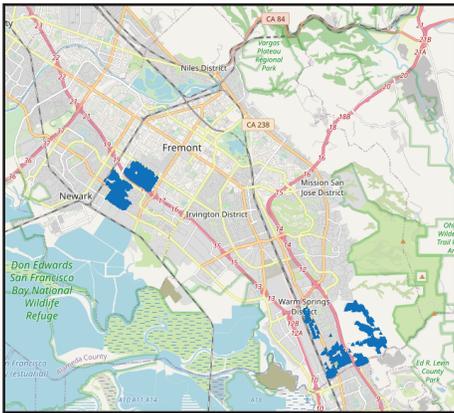
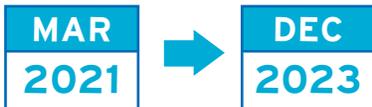




中文 | Español > ACWD.ORG/AMI



ACWD began the AMI installation process in March 2021 and estimates each installation will take no longer than an hour. Full implementation in Fremont, Newark, and Union City will be complete by December 2023. The areas shown in blue on the above map have received AMI.



INVESTING IN OUR COMMUNITY

The Alameda County Water District (ACWD) is investing in the future of our community by installing Advanced Metering Infrastructure (AMI), which allows water meters to be read remotely. While California is experiencing drought, ACWD plans decades in advance to ensure that our water supply remains reliable, and AMI is one action we are taking today to save water for tomorrow.

HOW WILL THIS IMPACT YOU?

Temporary Water Stoppage: Your water service will be temporarily turned off – for no more than one hour unless otherwise communicated – for the installation of the AMI device. If you have a water dependent device (e.g., water recirculation pump), you will need to turn it off before your upgrade to avoid possible damage.

Clear a Path: Please trim any overgrown landscaping or move any large objects near your water meter box to provide easy installer access.

Pro Tip: Upgrading your water meter may cause temporary air in your pipes and water discoloration. Your water remains safe and meets or surpasses all state and federal drinking water standards for public health and safety. Please run water from a faucet without a screen for about 30 seconds to flush it out. Consider capturing this water for watering plants.

WE'LL NOTIFY YOU

Check Your Mail



Customers will receive a letter and email a few weeks in advance of your upgrade.

Open Your Door



Customers will receive a door hanger within 10 working days in advance of the work taking place and again once the work is completed.

Go Online



Visit ACWD.ORG/AMI for more information including a recording of our community meeting. After your installation, please share your feedback by taking a short, post-installation survey.

MORE INSTALLATION DETAILS

Our Team

Our partners, Badger Meter and Professional Meters, Inc. (PMI) will upgrade or replace your water meter. We've also partnered with Utility Partners of America (UPA) to inspect our installation and ensure it meets our standards.

Look for Our Team

- Neon green ACWD/PMI uniforms and branded vehicles
- Installers will carry a badge and letter to authenticate their work on the project
- You may see one of our quality control technicians during or after the installation

CDC Guidelines Followed

COVID-19 safety guidelines will be followed.



WHY AMI?

Drought is here. AMI is one action we are taking today to save water for tomorrow.

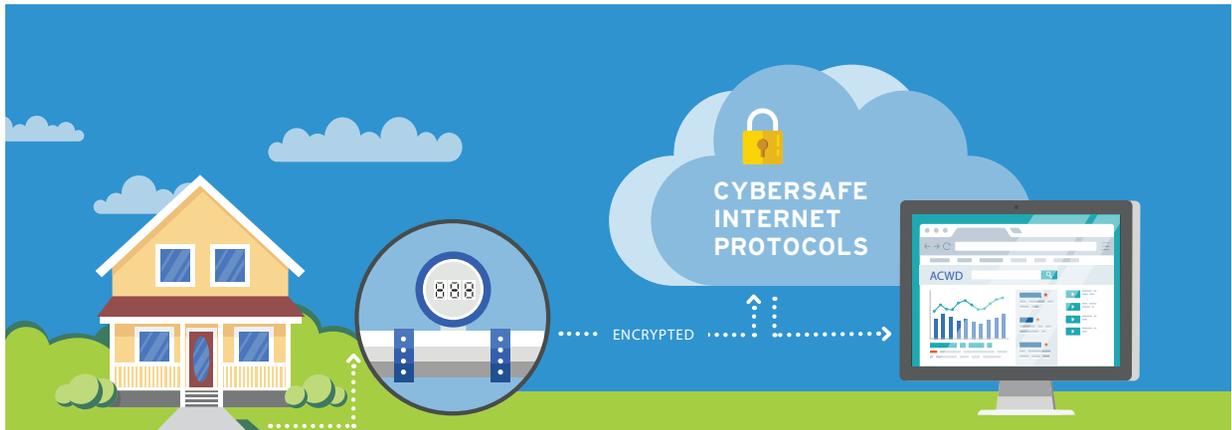
CONVENIENCE

- Coming soon to ACWD.ORG, an easy-to-use online portal
- Detect potential leaks early
- View up-to-date water usage at any time throughout the billing cycle

CONSERVATION

- Encourage efficient water use
- Understand your water on a daily basis
- Reduce our carbon footprint with fewer trucks on the road since water meters will be read remotely instead of manually

Together, through the use of this smart technology, we can work toward achieving ACWD's water conservation goals and improving water supply reliability for our community while saving money through operational efficiencies.



Your feedback about this important community improvement project matters! Scan this QR code with your mobile device, or visit the website below to take our short, post-installation survey.



For More Information: ACWD.ORG/AMI
Installer Hotline: (844) 280-6521

@AlamedaCountyWD #SmartWaterConnect