Serious Drought Conditions

MANDATORY WATER USE RESTRICTIONS

Water Shortage Emergency Declared

Do your part to help conserve water during drought. Important information about mandatory water use restrictions. Ordinance & info at acwd.org/drought.
The Alameda County Water District has declared a water shortage emergency and adopted an ordinance that includes mandatory water use restrictions. ACWD asks all customers in Fremont, Newark and Union City to follow water use restrictions and prohibitions to reduce water use by 15% across the Tri-City area.

Let’s work together as a community to reduce water use.

After two critically dry years, drought conditions have worsened, and long-range weather forecasts indicate 2022 will not deliver the precipitation needed to eliminate drought locally and statewide. Due to these conditions, ACWD cannot continue to meet ordinary water demands based on anticipated water supply constraints. For these reasons, on December 9, 2021, the Alameda County Water District’s Board of Directors adopted an ordinance that declared a water shortage emergency and adopted mandatory water use restrictions, regulations, and guidelines. The ordinance prohibits water waste, limits outdoor irrigation while maintaining landscape viability, and minimizes other non-essential use.

ACWD offers conservation tips, programs and rebates to help customers meet our overall 15% reduction goal. Learn how at acwd.org/drought.

FREQUENTLY ASKED QUESTION
Q: I’m already saving water. What more can I do to conserve an additional 15%?
A: Thank you for your efforts to conserve! The ordinance targets water waste, inefficient uses, and outdoor landscaping; efficient users are encouraged to keep up the good work. ACWD’s request for a 15% water use reduction through mandatory conservation measures is an annual aggregate goal for the Tri-City area as a whole, not a household-by-household goal. Therefore, individual accounts will not be subject to specific reduction levels.

However, with California’s climate and increasing effects of climate change, every bit of conservation helps, so please continue to reduce.

Cover image: Alameda Creek which makes up 40% of ACWD’s water supply.

OUR GOAL

15% water use reduction across the Tri-City area.

Individual customer accounts will not be subject to specific reduction levels.
General Water Use Restrictions

THE FOLLOWING PRACTICES ARE PROHIBITED:

- Runoff from irrigation or watering
- Leaks and breaks within customers’ plumbing that are not fixed within 72 hours after the leak is discovered
- Draining and subsequent refilling of swimming pools
- Use of decorative water fountains
- Using hoses without quick-acting positive shutoff nozzles
- Hosing off sidewalks, driveways, etc.

REPORT WATER WASTE
If you notice water waste, report it so ACWD staff can work with the customer to correct the violation.
Via phone: 510.668.4200
Online: acwd.org/reportwaste

PROGRESSIVE PROCESS TO ADDRESS VIOLATIONS
If ACWD determines that a customer is violating the mandatory water use restrictions, the District will:
1. Send a written warning via U.S. mail.
2. Issue a second warning during an on-site visit. A charge for the visit will be billed to the customer’s account.
3. Terminate water service if violations persist. Charges will apply for field visits and reconnections.

Pursuant to California Water Code Section 31029, use of water in violation of the restrictions in the Ordinance is a misdemeanor.

EXCEPTIONS
Exceptions to the mandatory water use restrictions will be considered on a case-by-case basis.
Exception forms are available:
Online at acwd.org/exceptionform or ACWD Headquarters, 43885 S. Grimmer Blvd., Fremont.

QUESTIONS?
Call 510.668.4200 or visit acwd.org/drought
### How Often Can I Use My Sprinkler System?

<table>
<thead>
<tr>
<th>Month</th>
<th>Watering Days Per Week</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>1 every other week</td>
</tr>
<tr>
<td>February</td>
<td>1 every other week</td>
</tr>
<tr>
<td>March</td>
<td>1</td>
</tr>
<tr>
<td>April</td>
<td>1</td>
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<tr>
<td>May</td>
<td>1</td>
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<tr>
<td>June</td>
<td>2</td>
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<td>July</td>
<td>2</td>
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<td>August</td>
<td>2</td>
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<td>September</td>
<td>2</td>
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<tr>
<td>October</td>
<td>1 every other week</td>
</tr>
<tr>
<td>November</td>
<td>1 every other week</td>
</tr>
<tr>
<td>December</td>
<td>1 every other week</td>
</tr>
<tr>
<td><em>Turf fields at recreation sites</em></td>
<td>+1 per week</td>
</tr>
</tbody>
</table>

*One additional day per week of irrigation is allowed for turf at sports fields, playing fields and other active recreation areas.*

### The Following Practices Are Prohibited:

- Irrigation while it’s raining and within 48 hours of measurable rainfall of at least 0.25”
- Irrigation that results in ponding, flooding or excessive runoff

### The Following Practices Are Accepted:

- Irrigating with drip or subsurface irrigation
- Watering water-efficient landscaping to get low water use, drought tolerant, or native plants established with a hose equipped with a shut off nozzle, or other acceptable means (i.e., bucket, watering can, greywater)
- Irrigating trees that are on a separate valve or are irrigated with bubblers
- Customers are encouraged to **maintain and irrigate trees to ensure survival** during extended dry periods