1. Quarterly Claims Status Update  
   Presenter: Kathy Barnes-Jones

2. Annual Audit Review  
   Presenter: Cindy Pon

3. CAFR Review - Trends  
   Presenter: Shelley Burgett

4. Bond Issuance – FA and Bond Counsel  
   Presenter: Michael Yee

5. Customer Service Business Process Improvements  
   Presenter: Shelley Burgett

6. Public Comments